

## TERMS AND CONDITIONS

The cancellation of a reservation is subject to the following fees:

- 1 and 30 days prior to arrival = no reimbursement
- 31 and 45 days prior to arrival = 50% of Reservation Deposit

In the event of a 'no show', the guest will forfeit any deposit paid.

Reservation deposit:

A deposit of 50% will be required at the time of booking. Once your deposit has been authorized, your confirmation letter and invoice showing your reference number will be forwarded to you by fax or email. Please print, review & sign the rental agreement and send back to our office. Your reservation will only be confirmed upon receipt of the signed contract agreement.

The balance of your invoice is due 14 days prior to your arrival.

For the Christmas holiday period full payment is due on November 15th. Failure to remit the balance due will cause Renter to forfeit the deposit and the reservation will be cancelled.

Security deposit:

A non refundable security deposit of 50\$ + taxes will be charged. This will cover up to a maximum of 500\$ of damage.

**ALL DAMAGE EXCEEDING THE VALUE 500\$ WILL BE CHARGED TO THE CREDIT CARD**

No reservation under 25 years old.

**IMPORTANT:**

Number of SLEEPERS:

For insurance and safety purposes, the number of individuals SLEEPING in the rental property must not exceed the number authorized by Location 4 Saisons. The sleeping capacity of the bedrooms of your chalet includes children after 3 years old.

Failure to comply with this term will result in terminating this agreement. It is mandatory and your responsibility to manage the authorized number of sleepers in the chalet at all times during your stay. If not our Security Department has the right to refuse any visitors and guests to the property that surpass

the authorized limit of sleepers. Day Visitors are your invited guests, departure time for these visitors is 01:00 A.M. Failure to comply with this regulation will result in a \$500.00 charge for all late visitors' departures, unless authorized by Location 4 Saisons. These charges if applicable, will be deducted from your security deposit.

#### Non-Smoking:

Please note that this is a non-smoking property. According to By-Law 112, a fine of up to \$500.00 can be incurred.

Our Inspection Team will assess the home after your departure. Any damages due to smoking indoors will be at the renter's cost.

#### Fire Place:

No natural wood is allowed for the fireplaces. Green or Eco-logs are the only logs permitted.

#### INTERNET:

Please note that the internet service at this chalet is "LIMITED", Customers whose use is in excess of the established thresholds may experience slow or suspended internet service. Customers who surpass the bandwidth thresholds may be charged a fee for excessive use

#### HOW TO MANAGE EXCESSIVE USE

Internet usage is the amount of data (in bytes, kilobytes, megabytes or gigabytes) transferred between your computer and the Internet in a given period of time. Data is transferred two ways: from the Internet network to your computer (download) or from your computer to the Internet (upload). Please refrain from downloading / uploading heavy files such as Streaming videos and audio content, web TV, Web radio, movies, music, software or large image files.

#### Fireworks:

are not permitted at anytime during your stay.

#### Noise:

we ask our guests to respect your neighbours by turning off and or reduce noise levels after 11:00 pm

#### Pets:

Pets are ONLY ALLOWED IN DESIGNATED HOMES, please contact L4S to find out which homes permit

animals. A fine of \$100 per day will be applied to the Security Deposit if evidence of animals is found during your stay and you will be charged for any other damages caused by your pet. Our maintenance personnel has the authority to have you remove your pet and will advise our office of the same.

#### Care of the Property:

Our homes are privately owned and each owner expects clients to maintain their property in a clean and presentable state throughout your stay. Location 4 Saisons homes are constructed with wood flooring for your comfort and enjoyment. In order to maintain the integrity of these floors, renters are required to remove all foot ware (shoes, boots, sandals, etc) after entering the house. Homes are equipped with tiled areas at most entrances. Please remove your foot ware and leave them in the tiled area. Any damages to flooring as a result of not removing foot ware will be at the renter's cost. The house will be inspected after your departure and if the home is not left in a satisfactory state, this may result in charges to your Security Deposit.

#### Responsibility:

Children's safety is the entire responsibility of the parents as there will be no lifeguard at the lake at anytime.

#### Location 4 Saisons Obligations:

In case of unforeseen events out of our control (including those caused by mother nature), Location 4 Saisons will make all its efforts to find the equivalent at our resort. If that is impossible, assistance will be provided to locate a similar rental property in the area. Location 4 Saisons will not be held responsible or liable for any further obligations arising from this event. Should you decide to leave the cottage before the departure date indicated on your reservation contract, NO REIMBURSEMENT will be given for whatever reason. You must advise L4S upon your arrival and not your departure of any problems with the cottage. Should there be a problem, we will send our maintenance personnel to inspect & rectify.

#### General:

The decision to rent accommodations and use of all facilities/appliances/ canoes, snowshoes (including the use of Internet, telephone, electrical appliances, spa, sauna, BBQ, gas oven) are entirely at the renter's risk. No responsibility can be accepted by Location 4 Saisons or the house owners for any event resulting in death, injury, loss of personal effects, or damage whatsoever to the renter or his/her guests' personal property. In case of an uncontrollable situation (power failure, Internet interruption, water shortage, sewers failure, phone interruption, spa failure), no refund will be processed.

Check-In: 4:00 PM.

Check-Out: 11:00 AM.

Additional costs apply for early check-in or check-out. Please contact Location 4 Saison 48 hrs prior to your arrival to arrange either an early check-in or check-out.

•Rates in CDN\$

•All rates are subject to applicable taxes: •Quebec Lodging Tax: \$2/day •GST: 5% •QST: 9.975%

I have read, understand and agree to all terms of the rental agreement that apply at Location 4 Saisons.

I HEREBY AGREE TO THE TERMS AND CONDITIONS LISTED ABOVE AND ACKNOWLEDGE THAT ANY DAMAGES DONE BY ME(OR MY GUESTS) TO THE PROPERTY EXCEEDING THE VALUE OF MY DEPOSIT SHALL BE CHARGED TO MY CREDIT CARD UPON DEMONSTRATION OF PICTURES OF THE DAMAGES.

SIGNATURE OF RENTER: \_\_\_\_\_ DATE: \_\_\_\_\_

Your personal information will not be sold or offered to a third party for commercial purposes. Location 4 Saisons is engaged to protect and secure all personal information. This information is stored in a secured space and controlled with a specified user. The information is kept for the time required only. You can refuse promotional material offered by Location 4 Saisons concerning our product and service. However, upon your request, Location 4 Saisons is capable of sending you promotional material.

It is possible, upon your request, to know what Location 4 Saisons has on record of your personal information. The information gathered by Location 4 Saisons is stored and used in Canada and therefore abiding to Canadian laws.

The Management Team